



## Grow your Career in IT with CSRA!

**\$15K relocation bonus to Bossier City, Louisiana!**

Visit the ITC in Bossier City, Louisiana: <https://www.csra.com/itc>

Join CSRA to support a long term mission critical program that provides worldwide enterprise support to our Intel customer. We are searching for **TS/SCI cleared Service Desk Technicians** to work at our Innovation Technology Center in **Bossier City, LA**. CSRA provides a \$15K bonus for those relocating.

**These positions will be open until filled.**

### **Responsibilities:**

- Responds to moderately complex customer inquiries to ensure customer needs are met.
- Assists the customer in resolving complex technical problems on a primary account by providing guidance regarding software and hardware problems.
- Resolves and/or refers highly complex technical problems as appropriate.
- Follows up with customers to ensure that customer inquiries are resolved within the contracted or agreed upon time frame.

### **Minimum Qualifications:**

- TS/SCI (Must be able to obtain the CI Poly)
- AA or equivalent + 0-2 years of experience
- Security + certification (DOD 8570 IAT II) or willingness to obtain

**If interested in this position please apply below from level 0-2 respectively according to experience:**

- [Tier 0](#)
- [Tier 1](#)
- [Tier 2](#)

Interested in learning more about opportunities with CSRA? Send your resume to [joseph.townsend@csra.com](mailto:joseph.townsend@csra.com)